



Volunteer Voice



*Keeping volunteers connected to the
Crisis Center for South Suburbia
and Neat Repeats*

Volunteer Voice

January 2019

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Keeping connected

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Upcoming Events

Neat Repeats Resale Shops

Open 7 days a week for
your convenience!

Sunday 11-4
Monday 9-4
Tuesday 9-8
Wednesday 9-8
Thursday 9-8
Friday 9-4
Saturday 9-4

Domestic Violence 101

training, otherwise known as DV 101, will be offered on **Monday, February 4, 2019** from 4-6 pm at the Crisis Center.

This FREE two-hour training is an opportunity to learn more about domestic violence including types of abuse, understanding cycles of abuse, identifying early warning signs and how to become an advocate.

Contact dmendyk@crisisctr.org to register for this training. Visit our website at www.crisisctr.org to view

From our Executive Director, Pam Kostecki



Dear Friends,

I hope that this edition of the Volunteer Voice finds you well, and enjoying the New Year. I am so happy to report that we gave our clients a very successful Christmas. We assisted 59 Households with Christmas gifts. 18 families participated in the Adopt-a-Family Program and Case Managers and Advocates shopped for 55

children and 42 adults through our donation program. We restocked our Playroom with updated, fresh toys with the donations we received and will be able to meet additional client needs with gift cards for the next few months. We also saw a bump in our sales due to the overflow of Christmas donations that flow in the stores. I know many of you were part of making the holidays wonderful for clients and I want to personally thank you for your dedication of time, talent, and/or treasure this season. You are all so important to our mission and often fully responsible for the extra services we are able to provide those we serve.

We are working on becoming more trauma-informed in our day to day operations to better align with clients' needs and our staff and volunteer experiences. One of the first steps in this process is to look at how we deliver services. As many of you who work in the CCSS building know, a great deal of our staff resources are devoted to managing the issues and client conflicts that arise from residing in a community living environment. This is something that we are committed to changing for our clients' sanity while they are in the terrible situation of needing shelter. Also in the works is a Trauma Stewardship focused All Staff Retreat. The plan is to have this event in late March, early April.

We are really looking to expand volunteer opportunities for volunteer groups here at CCSS. If you are a part of group that might have an

the calendar of dates for the DV 101 training.

Other Events:

Volunteer Open House
Thursday, April 4, 2019 at Neat Repeats in Worth.

IMPACT



Volunteer Stats

Total Volunteers: 257
Hotline: 27
Neat Repeats: 180
Clerical: 5
Community Helpers: 2
Special Projects: 54

Total Volunteer Hours: 3551.75

New volunteers recruited: 2



Services Provided:

Housing
24-hour Emergency Shelter
Interim Housing
Transitional Housing
Victim services
Counseling
Court Advocacy
Emergency Services

interest in cooking and serving a dinner meal to the residents of our emergency shelter on a monthly basis, please reach out to Deonne and have her put you on the interest list. We will be working on bringing this dream to reality in this next couple months.

Did you know that it costs \$7,465 a day to operate the Crisis Center? While we strive to maximize our grant revenues, in reality we are dependent on charitable contributions to continue our operations. We also depend on a lot on love and elbow grease to keep things running smoothly. Many of you who give love and elbow grease to keep things going smoothly also support us financially. We are incredibly grateful for your support in all its forms. If you would like to consider leaving a lasting legacy to the Crisis Center, please reach out to our Development Director, Lorri Nagle, to talk about how to make that a reality!

Warmest Regards,
Pam



Take a tour, meet the team and find out why so many of our volunteers compare working at Neat Repeats to being part of one big family.

Neat Repeats - Worth is located at 6602 W. 111th Street.

100% of net proceeds from the stores assist victims of domestic violence with emergency shelter and other services.

Neat Repeats News

Aftercare Services
 Domestic Violence
 Outreach
 Hotline
 LiveSafe Patient
 Advocacy
 Law Enforcement
 Victim
 Outreach(LEAV)
 Community Education
 Domestic Violence
 Prevention
 Safe Start
 Partner Abuse
 Intervention
 Program(PAIP)

Neat Repeats Resale shops located in Orland Park and Worth have been owned and operated by the Crisis Center for South Suburbia since 1986.

Training Opportunities

The Crisis Center offers the 40 hour domestic violence training on an ongoing basis throughout the year. This is a six week course that takes place on Tuesday evenings and Saturday mornings and gives participants an overview of the complex social dynamics of domestic violence. It is offered to anyone that would like to be educated on domestic violence. For questions or to register for the

pop-up
 bridal
 boutique



all bridal gowns on sale!
\$50



***Orland Park location only**

Sunday, February 10th
11 a.m. - 4 p.m.
 9028 W. 159th St., Orland Park
 708-364-7605

Volunteer Voice Spotlight

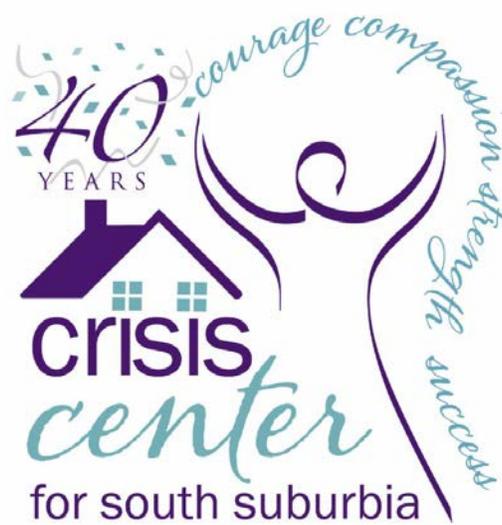


The Volunteer Spotlight this month features Flo Wettergren. Flo has been an active volunteer at the Neat Repeats shop in Worth for the past 10 years. She has been described by those she volunteers with, as well as the managers, as a person that has a "positive spirit and boundless energy." She is always encouraging her fellow volunteers with kind words and support each time she is on her shift. While Flo has many duties as a Neat Repeats volunteer, her primary role is customer service and she absolutely shines in this capacity. She thoroughly enjoys assisting customers in picking out the trendiest outfits and her interactions with them

are always positive. We are so thankful for her years of dedication and service to the mission of the Crisis Center. She is a true example of someone who cares about supporting victims of domestic violence through volunteering at Neat Repeats. Thank you, Flo!

Did you know...

course, please contact
Deonne Mendyk at
dmendyk@crisisctr.org
or 708-429-7255 EX.
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This year marks the 40th anniversary of the Crisis Center! We are so proud to be an organization that has been assisting victims of domestic violence for so many years. We are looking forward to celebrating this milestone anniversary all year long! Thank you to all our volunteers who have made the last 40 years possible and who continue to make the Crisis Center a safe haven for all those experiencing abuse.

You're Invited

Get Your Passports Ready... Your Journey Begins Here!



Join us for our annual gala

an evening in
Greece

benefiting victims of domestic violence and the Crisis Center for South Suburbia

presented by



March 2 • 2019

Double Tree by Hilton Chicago-Alsip
5000 West 127th Street, Alsip

Sophisticated evening attire

6:30 pm Cocktail Reception & Silent Auction

7:30 pm Dinner

9:00pm Live Entertainment & Dancing
from "MIDNIGHT"



For tickets, sponsorship packages
and auction items please visit
crisisctr.org/gala19

*If you need assistance or further information please contact
Jessica Brooks 708.429.7255 ext. 136 or jbrooks@crisisctr.org

The Crisis Center for South Suburbia is proud
to honor these 2019 award recipients



The Crisis Center for South Suburbia provides housing,
counseling, advocacy, outreach, education and
prevention services for individuals and families
victimized by domestic violence.



All proceeds from this
event will benefit the
Crisis Center
for South Suburbia.

For more information, please visit crisisctr.org

Wishes Corner



If you are able to contribute to our 'wishes corner', please contact
our Donations Coordinator, Shani Smith, at ssmith@crisisctr.org or
call 708-429-7255 x. 134

For your convenience, collection boxes are located at both Neat
Repeat store locations. We have some items listed below that we
are currently in need of in our Emergency shelter:

- Children's medicine(pain relief, cold and stomach upset)
- Umbrellas
- Wal-Mart, Uber, gas and grocery gift cards
- Regular(NOT disposable)Cups, coffee cups and bowls
- Cleaning supplies
- Towel sets
- Extra long twin sheets

Survey says...

A Volunteer Satisfaction Survey went out to volunteers via Survey Monkey on January 8th. If you have not done so already, please complete the survey by **January 21st** because your feedback is very important to us and will help us improve our Volunteer Program. Hard copies are available at both Neat Repeat stores as well.

