



# Volunteer Voice



Keeping volunteers connected to the  
Crisis Center for South Suburbia  
and Neat Repeats

Volunteer Voice

March 2019

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## Upcoming Events

### Neat Repeats Resale Shops

Open 7 days a week for  
your convenience!

Sunday 11-4  
Monday 9-4  
Tuesday 9-8  
Wednesday 9-8  
Thursday 9-8  
Friday 9-4  
Saturday 9-4

**Domestic Violence 101** training, otherwise known as DV 101, will be offered on **Monday, April 1, 2019** from 4-6 pm at CCSS. This FREE two-hour training is an opportunity to learn more about domestic violence including types of abuse, understanding cycles of abuse, identifying early warning signs and how to become an advocate. Contact [calcorn-catena@crisisctr.org](mailto:calcorn-catena@crisisctr.org) to register for this training. Visit our website at [www.crisisctr.org](http://www.crisisctr.org) to view the calendar of dates for

## From our Executive Director, Pam Kostecki



Dear Friends,

I am happy to see the sunshine! Hope all of you enjoyed St. Patrick's Day. Don't forget to make it to Neat Repeats for our Spring Fever Sale on March 23rd. We are so grateful for all of you shoppers out there! Our resale stores are something to be proud of because of your unwavering support.

I am happy to report that our building reconfiguration went very smoothly and our clients and staff are happily adjusting to the changes.

One client expressed that it was a real blessing to get settled into her new room. She stated, "My son slept all night for the first time since we got here; I had him down by 8:00 and he was asleep by 9:00. He didn't wake up until after 7:00 this morning - and he's happy!" Another client expressed that she really likes her new room and stated, "I was surprised by how nice it is."

One family expressed their gratitude through a thank you card that read: "Words cannot even express our thanks to staff and everyone here involved with the help and organization of the thoughtful room switch at the Crisis Center! Thank you for helping my family get through a difficult time in our lives and for providing a safe and pleasant stay! The roots of all goodness lie in the soil of appreciation and goodness. Thank you for brightening our day and shining light on our future."

Another client reflected, when asked if she likes the room, she stated, "I love it; I'm really happy - I mean I'm really, really happy."

It took a tremendous amount of effort to coordinate and get everything into place to make our environment more trauma-informed and better designed to help people heal. Thank you to everyone who participated in the work to make this a reality. I definitely encourage all of our volunteers, who have not yet had a chance, to talk to staff and take a walk through the client space.

We have become an approved CEU site for cosmetology professionals now. If you or a salon you know would like to obtain the required one-hour of Domestic Violence education for licensing, please reach out to our new Outreach and Training Coordinator, Christine. Her extension at the Crisis Center is 134.

the DV 101 training.

## Other Events:

**Volunteer Open House**  
Thursday, April 4, 2019 at  
Neat Repeats in Worth.

We continue to look for volunteer groups interested in cooking and serving a dinner meal to the residents of our emergency shelter on a monthly basis. If you or a group you know want to bring this dream to reality, please reach out to Deonne and have her put you on the interest list.

Together we are changing lives. Thanks for all you do each day, each week, and each month to support our mission!

## IMPACT

Warmest Regards,  
Pam



## Volunteer Stats

Total Volunteers: 228  
Hotline: 25  
Neat Repeats: 182  
Clerical: 4  
Community Helpers:  
2  
Special Projects: 11

Total Volunteer Hours:  
3395.25

New volunteers  
recruited: 2



Take a tour, meet the team and find out why so many of our volunteers compare working at Neat Repeats to being part of one big family.

**Volunteer Open House**  
**Neat Repeats - Worth**  
**3 p.m. - 5 p.m.**  
**6602 W. 111th Street**

100% of net proceeds from the stores assist victims of domestic violence with emergency shelter and other services.



## Services Provided:

### Housing

24-hour Emergency  
Shelter

Interim Housing  
Transitional Housing

### Victim services

Counseling  
Court Advocacy  
Emergency Services  
Aftercare Services

## Volunteer Voice Spotlight



The Volunteer Spotlight for the month of March features **Karen Murphy**.

Karen has been a hotline volunteer for the past 22 years! She has dedicated her time and talent to CCSS on Thursday afternoons by answering the crisis hotline, completing intakes, checking clients into shelter and providing referrals to callers when necessary. She enjoys working with her fellow volunteers on her shift as well as the staff. Karen became involved with the organization all those years ago because she said she wanted to make a difference and be able to give back by volunteering. She was familiar with how the Crisis Center began and feels it is truly a worthy cause. We appreciate her dedication and commitment to the mission of the Crisis Center. Thank you, Karen!

## Neat Repeats News

**Neat Repeats**  
**'Spring Fever' Sale**

Domestic Violence  
 Outreach  
 Hotline  
 LiveSafe Patient  
 Advocacy  
 Law Enforcement  
 Victim  
 Outreach(LEAV)  
 Community Education  
 Domestic Violence  
 Prevention  
 Safe Start  
 Partner Abuse  
 Intervention  
 Program(PAIP)

spring  
 fever  
 sale!



**50 % off store-wide**  
**Saturday, March 23rd**  
**9 a.m. - 4 p.m**



March 23<sup>rd</sup>  
 9 a.m. to 4 p.m.  
**50% STORE-WIDE**

Great spring fashions for  
 the whole family!  
 Housewares, jewelry,  
 designer purses, and  
 much more!

## Crisis Center Meal Prep

Neat Repeats Resale shops located in Orland Park and Worth have been owned and operated by the Crisis Center for South Suburbia since 1986.



We are looking for volunteer groups to prepare and serve meals for our Crisis Center residential clients on a monthly basis. It's an opportunity to provide a meal to victims of domestic violence and support the mission of the Crisis Center.

If you or someone you know would be interested in participating in this program, please contact Deonne at [dmendyk@crisisctr.org](mailto:dmendyk@crisisctr.org) or 331-431-9688.

## Gala Update

### Training Opportunities

The Crisis Center offers the 40 hour domestic violence training on an ongoing basis throughout the year. This is a six week course that takes place on Tuesday evenings and Saturday mornings and gives participants an overview of the complex social dynamics of domestic violence. It is offered to anyone that would like to be educated on domestic violence. For questions or to register for the course, please contact



The annual gala was a huge success. We raised \$280,000 for the Crisis Center! Our guests experienced an elegant and fun-filled evening with silent and live auctions, raffles and a seven-piece band! Guests enjoyed themselves while raising money to support the mission of the Crisis Center and help victims of domestic violence.

We would like to extend a very big THANK YOU to all the volunteers that made the evening so incredible by dedicating their time and talent at the Gala. We couldn't have had such a successful event without you! We appreciate each and every one of you!

## Take a Tour of the Crisis Center



We are offering tours of the Crisis Center for our volunteers on the following dates:

**Monday, April 15th at 10 a.m.**

**Tuesday, April 30th at 2 p.m.**

Chris Alcorn-Catena at [calcorn-catena@crisisctr.org](mailto:calcorn-catena@crisisctr.org) or 708-429-7255 EX. 143

## It's My Party! The Girls and Groups of the 1960's



Join fan favorites LAURA FREEMAN, BECKIE MENZIE and MARIANNE MURPHY ORLAND as they present the great ladies of the 60's: Leslie Gore, Dusty Springfield, the Supremes and other hip female hit-makers.

It's the 60's alongside Dylan and The Beatles, suddenly the airwaves were crackling with the sound of women ... Actually, girls; teenage girls with their teenage problems, and we sang along. Crying over Johnny Angel, Dreaming of California, and imagining the freedom of Bobby McGee.

**Tuesday, April 30,  
2019**

11:00am - 3:00pm  
(Doors open at  
10:30am)

PALOS COUNTRY CLUB  
13100 Southwest Hwy  
Orland Park, IL 60462

If you have never taken a tour of the agency or if it's been a number of years since you have, consider signing up for one of the tour dates. Please contact Deonne Mendyk at [dmendyk@crisisctr.org](mailto:dmendyk@crisisctr.org) or 331-431-9688. There are also sign up sheets located at both Neat Repeats stores in Orland Park and Worth.

## Birthday Box



Who doesn't love a good birthday party? Throughout the year, we choose one day of every month and celebrate the birthdays of children and adults living in the shelter who were born in that month. We need your help to make it special.

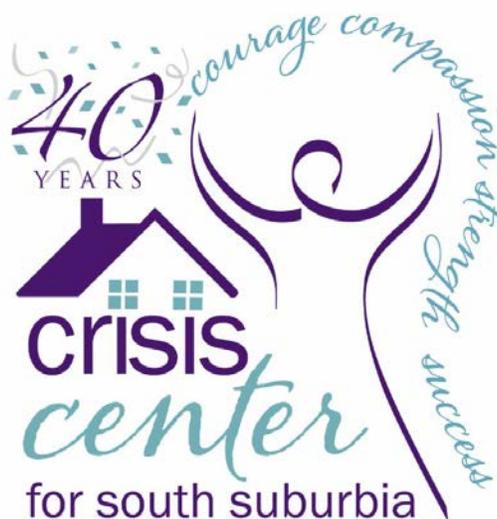
**We are looking for individuals or groups to assemble and donate a birthday box in an assigned month and deliver it to the shelter just in time for the party.**

What's in the birthday box?

- A cake or cupcakes (enough to feed 30)
- 5 disposable birthday tablecloths
- Paper plates, napkins and cups (for 30)
- Party decorations (balloons, streamers, signs, etc.)

Interested in donating a birthday box? Contact Deonne Mendyk at 331-431-9688 or [dmendyk@crisisctr.org](mailto:dmendyk@crisisctr.org) to sign up for a specific month.

## Did you know...



This year marks the 40th anniversary of the Crisis Center! The Crisis Center has served more than 60,000 people in the past 40 years- that's more than the population of Orland Park! Thank you to all our volunteers who have made the last 40 years possible and who continue to make the Crisis Center a safe haven for all those experiencing abuse.

## Wishes Corner

Lunch Included.

Split the Pot & Umbrella  
Lottery

Reservation required by  
APRIL 14th.

For more information  
contact Marie Kaminski  
at (708) 359-6800

[Click HERE for a  
printable flyer](#)



If you are able to contribute to our 'wishes corner', please contact  
Janice Barry at [jbarry@crisisctr.org](mailto:jbarry@crisisctr.org) or 708-429-7255 Ex. 114.

For your convenience, collection boxes are located at both Neat  
Repeat store locations. We have some items listed below that we  
are currently in need of in our Emergency shelter:

- Children's medicine(pain relief, cold and stomach upset)
- Umbrellas
- Wal-Mart, Uber, gas and grocery gift cards
- Towel sets
- Extra long twin sheets
- Adult women's shower shoes /flip flops(M,L,XL)
- Ladies underwear sizes 5, 6 and 7
- Body wash
- Shampoo
- Conditioner